

Promoting “Scenario Driven” Business Cases at Kodak

Gary Brauer

DAAG 2003



Definition: What do I mean by a “Scenario Driven” business case?

- Risk factors are defined upfront and incorporated into the business case so that a range of uncertainty outcomes impact the calculation of “payoff.”
- “Payoffs” are calculated and displayed for
 - One-at-a-time sensitivities for all risk factors
 - All combinations of the most critical factors including the impact of their outcomes and probabilities
- Final “result” is not a point estimate but a probability distribution of “payoff.”

Continuum of Dealing with Uncertainty In Business Cases

Ignore
Uncertainty

Acknowledge
Uncertainty

Model
Uncertainty



Point
Estimates
“Base Case”

Data Ranges
+/- 10% 20%

Monte Carlo Simulation
- or -
Discrete “Tree” Analysis

Financial Drivers



Business Drivers

(Price, Share, Volume, UMC, etc.)
Gives little insight into managing the risk

(Competition, Economy, Technology Life,
Marketing Execution, etc.)

The Goal

- All major new initiatives in this company will have an insightful and visible risk analysis as part of their supporting business case.

What is the value of doing this?

- **Primary:** Make risks visible to generate meaningful dialog around sources of risk.
- **Primary:** Encourage developing risk management strategies.
- **Primary:** Choose better alternatives.
- **Secondary:** Estimate ROM impact of risks on the business case.

What are the critical enablers necessary to bring this about?

- **Doing the risk analysis is conceptually simple and very easy to execute by those responsible for doing the business case.**
- **The Finance Organization, Business Units, and R&D expect this kind of critical examination of risk.**
- **There is technical support to help potential users to overcome the initial barriers to use.**
- **The learning curve to use the software is much shorter than commercially available programs...and the SW is free too!**
- **This approach is used in a few highly visible new company initiatives to generate the expectation that, “This is the way it should be done.”**

Overarching Architecture: Keep It Very Simple (Analysis)

- This approach is really not full blown DA. It is a discrete tree risk analysis around a business case for a single option/alternative/strategy. I call this a “scenario driven” business case.
- There are no imbedded decisions. Analysis becomes much more complicated if we had to deal with DA in all its variations.
- SW does not easily handle conditional probabilistic relationships. It can handle conditional deterministic relationships just fine.
- Outcomes for all uncertainties are discrete and limited to 2 or 3 outcomes. This keeps the tree to a manageable size.

Overarching Architecture: **Keep It Very Simple (for Users)**

- All analysis is contained in a single Excel workbook. Excel is very familiar and comfortable to all who now prepare business cases at Kodak.
- The excel workbook is the business case. The imbedded corporate standard financial “income statement” is the heart of the business case.
- Navigation within what is a complicated workbook structure is made easy with buttons that take you back to a common jump-off point.
- An imbedded, fully developed example is part of the workbook. This can all be erased with a single macro button to make way for their new analysis.
- All analysis and graphical output is automatically created by the macros within the workbook.

Where do we stand 8 months into this effort?

- **The approach is now enthusiastically endorsed by Kodak's Finance Organization and is very well integrated into their newly revamped "Finance Academy." All their analysts will go through the "Academy" in 2 year's time. Most financial analysts see this as genuinely value adding and want to adopt this approach.**
- **Many subgroups within Finance are spontaneously asking for seminars and workshops for the use of this tool**

Where do we stand 8 months into the “Crusade”?

- **This approach has been used with success in numerous high-visibility, company-business cases for significant new investments.**
- **We are developing corporate IS support to ensure that**
 - **The Visual Basic “macros” will work in future versions of Excel**
 - **There is a single source for acquiring the program file**
 - **There is a register of all users so that improvements and bug fixes can be easily communicated**
 - **There will be technical support for risk analysis questions and start up efforts**

Why is this finally “taking” now after 15 years exposure of Decision Analysis at Kodak?

- **It is not full blown Decision Analysis:** It is a subset of DA that has high value and is easy to do.
- **Enabling Software:** The SW is very easy to use. It doesn't require a DA “Guru” to do the analysis.
- **There is a company imperative to expose and manage risk.**

Why is this finally “taking” now after 15 years exposure of Decision Analysis at Kodak?

- **Champions in Finance:** There are a few key people in Finance who are opening lots of doors because they see how this will help them meet their goals of
 - Having their financial analysts play a more critical company role in exposing and managing risk in new company initiatives
 - Driving consistency of analytical approach across the company
- **An initiative manager:** There is a person (me) to seize (and make) opportunities and manage the overall effort.

Lets take a look at selected elements of the software:

- **Navigator**
- **Corporate “Income Statement” template is imbedded into the workbook**
- **How uncertainties are created and modeled**
- **How the “Control Panel” works**
- **Sensitivity Analysis**
- **Tree Analysis**
- **Analytical Summary**
 - **Cumulative risk distribution**
 - **One-Page overall summary**

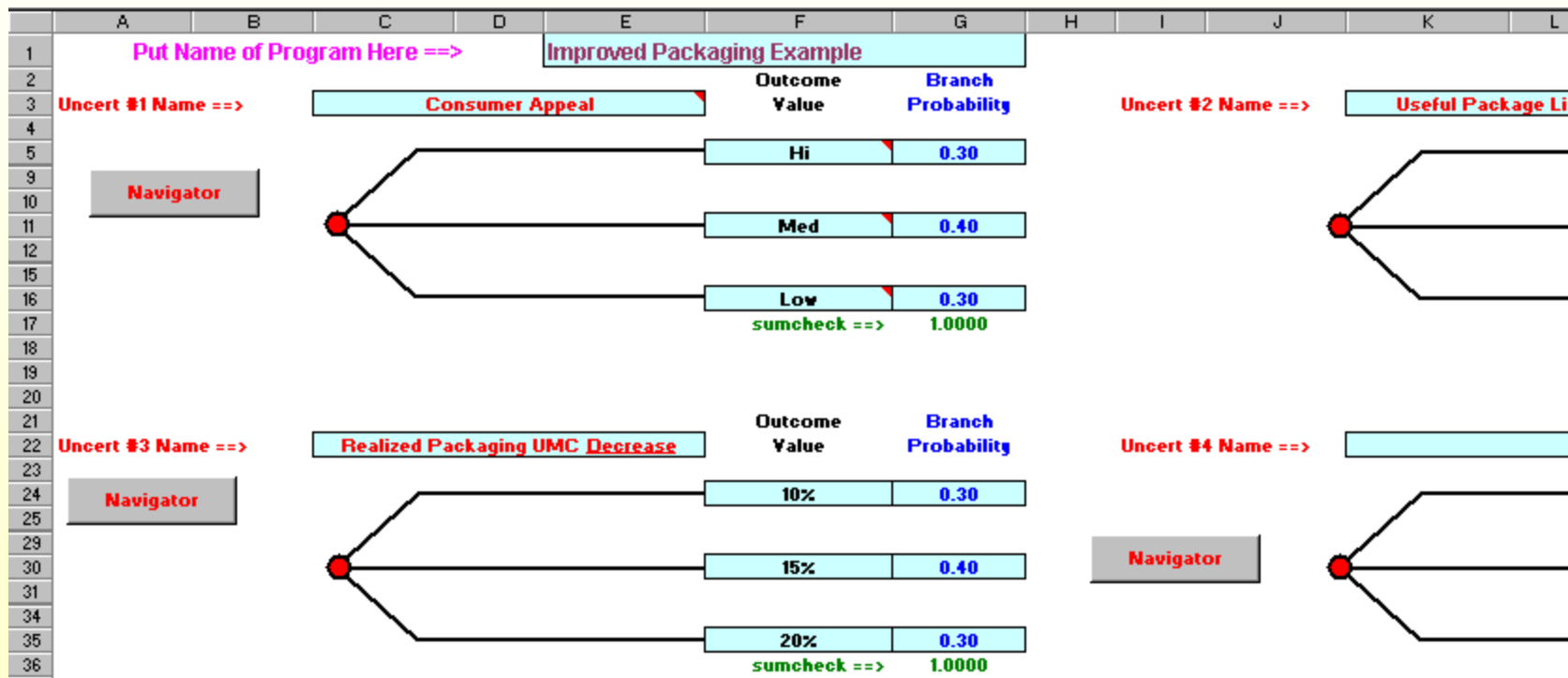
Navigator

	A	B	C	D	E	F	G	H	I
1									
2	Instructions			Data Input			Sensitivity Analysis		
3									
4	Instructions			Uncertainties Input			Sensitivity Input		
5									
6									
7	Map of worksheet Linkages			Assumptions			Sensitivity Plot		
8									
9									
10	Framing			Business Case			Full Risk Analysis		
11							Run "Tree"		
12	Drivers of Value and Risk			Revenue and COGS			Full Risk Analysis		
13									
14				Income Statement (NPV_6)			EFO Summary		
15							EFO Summary		
16				Control Panel			Overall Summary		
17							Overall Summary		
18									
19									
20									
21									
22									

Imbedded “Income Statement”

	A	B	C	D	E	F	G	H
1	Net Present Value Analysis for:	Current year=	2003	Units: 1000s of US dollars				
2	Navigator							
3		Discount Yrs ==>	0	1	2	3	4	
4		Note 1	2003	2004	2005	2006	2007	
5	New Revenue (Note 2)	\$	900.0	\$ 792.0	\$ 648.0	\$ -	\$ -	
6	New COGS (Note 3)	\$	288.8	\$ 237.6	\$ 171.9	\$ (97.5)	\$ (105.0)	
7	Lost Revenue (Note 2)	\$	-	\$ -	\$ -	\$ -	\$ -	
8	Lost COGS (Note 3)	\$	-	\$ -	\$ -	\$ -	\$ -	
9	Margin \$	\$	611.3	\$ 554.4	\$ 476.1	\$ 97.5	\$ 105.0	
10	Margin %		67.9%	70.0%	73.5%			
11	Allocated Costs							
12	Direct Program Costs							
13	Direct R&D	\$	400.0	\$ -	\$ -	\$ -	\$ -	
14	Inception	\$	300.0	\$ -	\$ -	\$ -	\$ -	
15	Direct SADA	\$	-	\$ -	\$ -	\$ -	\$ -	
16	Total Direct Costs	\$	700.0	\$ -	\$ -	\$ -	\$ -	
17	BT= Before Tax							
18	Direct BT EFO \$	\$	(88.8)	\$ 554.4	\$ 476.1	\$ 97.5	\$ 105.0	
19	Direct BT EFO %		-9.9%	70.0%	73.5%			
20	Navigator							
21	Fully Alloc BT EFO \$	\$	(88.8)	\$ 554.4	\$ 476.1	\$ 97.5	\$ 105.0	
22	Fully Alloc BT EFO %		-9.9%	70.0%	73.5%			
23	AT= After Tax	Tax Rate =	38%					
24	Direct AT EFO	\$	(55.0)	\$ 343.7	\$ 295.2	\$ 60.5	\$ 65.0	
25	Fully Alloc AT EFO	\$	(55.0)	\$ 343.7	\$ 295.2	\$ 60.5	\$ 65.0	
26	Tooling/Capital costs	\$	300.0	\$ 50.0	\$ -	\$ -	\$ -	
27	Other AT Cash Flow items							
28	Chng in Accts Rec at days = 60	\$	(147.9)	\$ 17.8	\$ 130.2	\$ -	\$ -	
29	Chng in Inventory at turns = 4	\$	(72.2)	\$ 12.8	\$ 16.4	\$ 67.4	\$ 1.0	
30	Chng in Accts Payable at days = 45	\$	35.6	\$ (6.3)	\$ (8.1)	\$ (33.2)	\$ (0.0)	
31	Depr. Tax Add-back (Note 4)	\$	22.8	\$ 40.3	\$ 28.0	\$ 16.8	\$ 15.0	
32	Direct AT Cash Flow	\$	(516.8)	\$ 358.2	\$ 461.7	\$ 111.4	\$ 81.0	
33	Cum Direct AT Cash Flow	\$	(516.8)	\$ (158.5)	\$ 303.2	\$ 414.5	\$ 495.5	

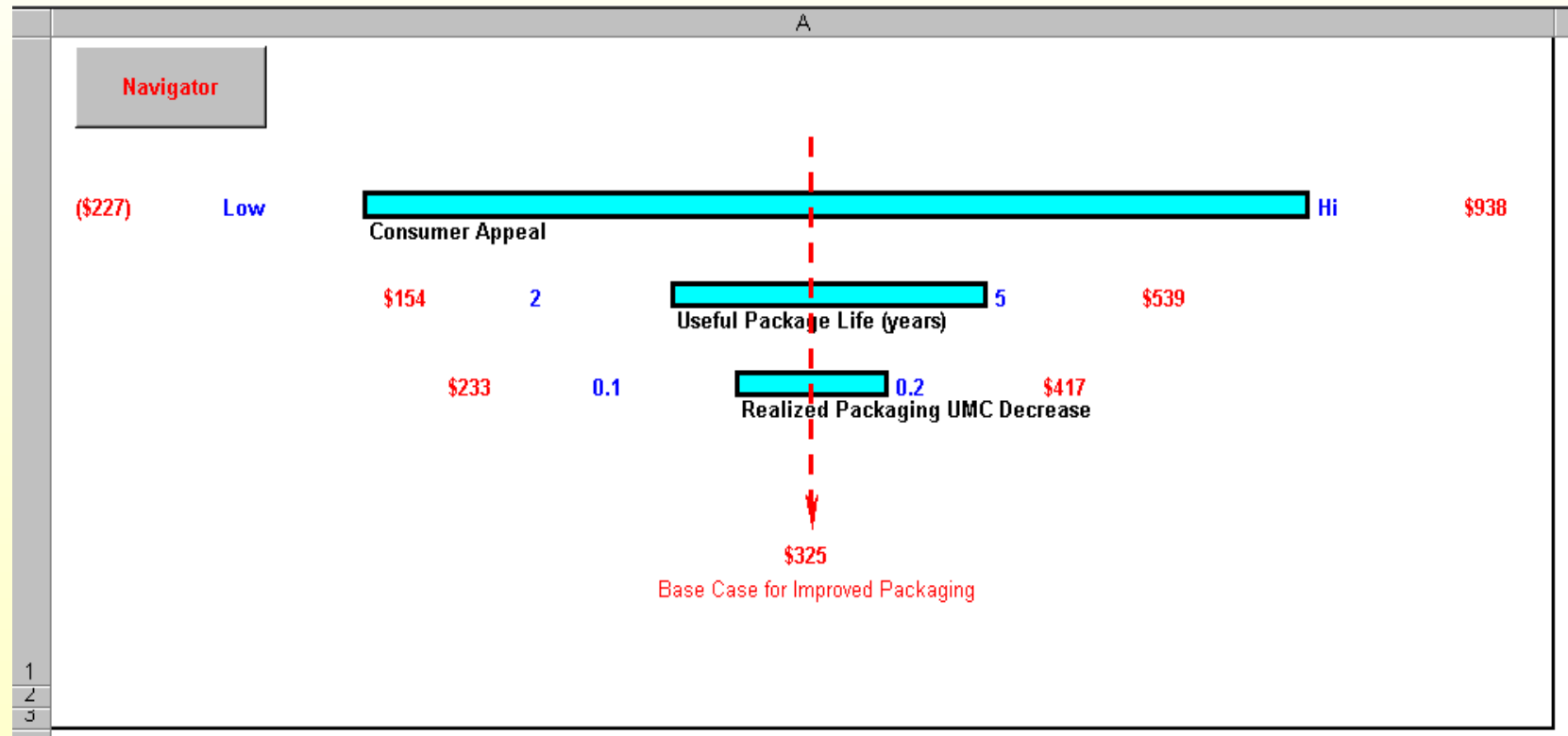
Defining Uncertainties



Control Panel

[illegible]

Sensitivity Analysis



“Tree”

Navigator

Compute Payoffs

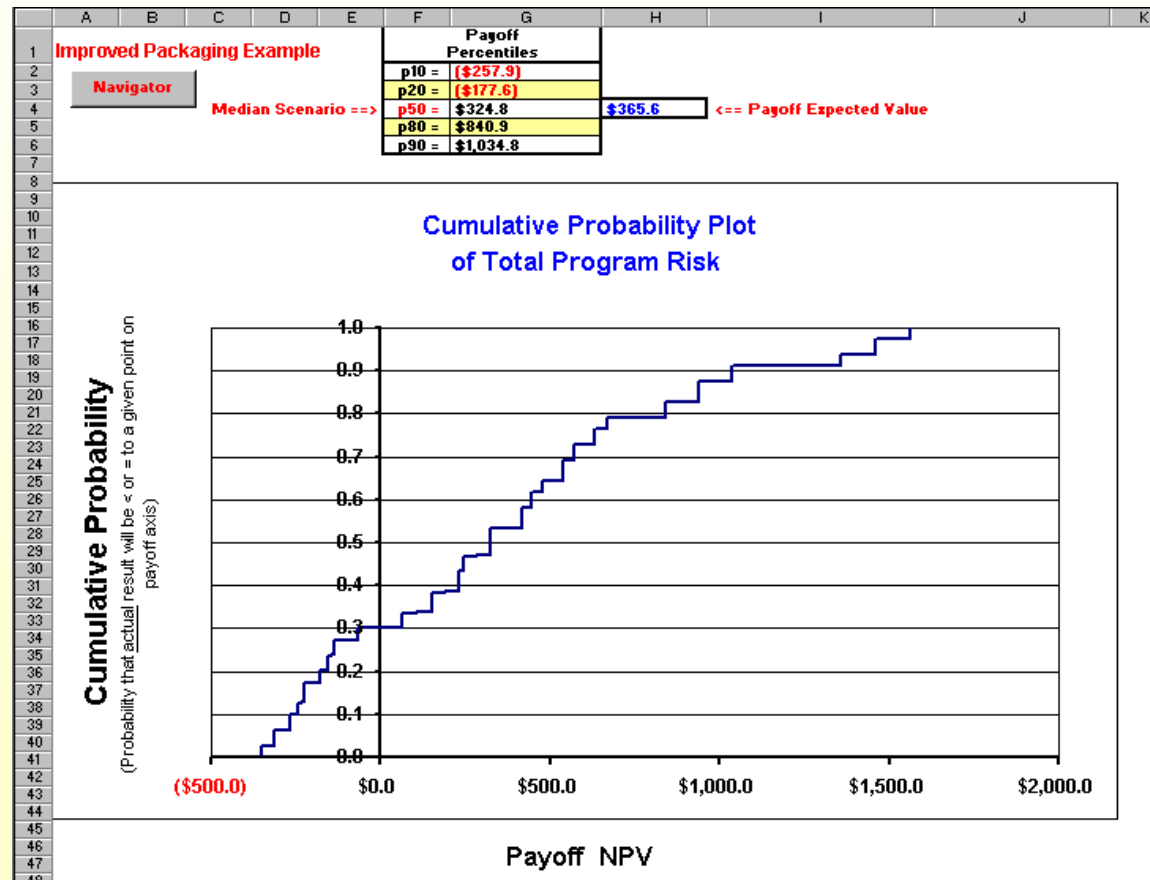
Have you first selected which uncertainties you want in the decision tree? Go to the "Control panel" in column E to do so.

Control Panel

Improved Packaging Example

Scenario Index	Consumer Appeal		Useful Package Life (years)		Improved Packaging UMC De		0		0		Branch	Branch
#	Outcome	Prob	Outcome	Prob	Outcome	Prob	Outcome	Prob	Outcome	Prob	Prob	Payoff
1	Hi	0.300	2	0.300	0.1	0.300	0	0.333	0	0.333	0.003	\$478.6
2	Hi	0.300	2	0.300	0.1	0.300	0	0.333	0	0.333	0.003	\$478.6
3	Hi	0.300	2	0.300	0.1	0.300	0	0.333	0	0.333	0.003	\$478.6
4	Hi	0.300	2	0.300	0.1	0.300	0	0.333	0	0.333	0.003	\$478.6
5	Hi	0.300	2	0.300	0.1	0.300	0	0.333	0	0.333	0.003	\$478.6
6	Hi	0.300	2	0.300	0.1	0.300	0	0.333	0	0.333	0.003	\$478.6
7	Hi	0.300	2	0.300	0.1	0.300	0	0.333	0	0.333	0.003	\$478.6
8	Hi	0.300	2	0.300	0.1	0.300	0	0.333	0	0.333	0.003	\$478.6
9	Hi	0.300	2	0.300	0.1	0.300	0	0.333	0	0.333	0.003	\$478.6
10	Hi	0.300	2	0.300	0.15	0.400	0	0.333	0	0.333	0.004	\$572.7
11	Hi	0.300	2	0.300	0.15	0.400	0	0.333	0	0.333	0.004	\$572.7
12	Hi	0.300	2	0.300	0.15	0.400	0	0.333	0	0.333	0.004	\$572.7
13	Hi	0.300	2	0.300	0.15	0.400	0	0.333	0	0.333	0.004	\$572.7
14	Hi	0.300	2	0.300	0.15	0.400	0	0.333	0	0.333	0.004	\$572.7
15	Hi	0.300	2	0.300	0.15	0.400	0	0.333	0	0.333	0.004	\$572.7
16	Hi	0.300	2	0.300	0.15	0.400	0	0.333	0	0.333	0.004	\$572.7
17	Hi	0.300	2	0.300	0.15	0.400	0	0.333	0	0.333	0.004	\$572.7
18	Hi	0.300	2	0.300	0.15	0.400	0	0.333	0	0.333	0.004	\$572.7
19	Hi	0.300	2	0.300	0.2	0.300	0	0.333	0	0.333	0.003	\$666.8
20	Hi	0.300	2	0.300	0.2	0.300	0	0.333	0	0.333	0.003	\$666.8
21	Hi	0.300	2	0.300	0.2	0.300	0	0.333	0	0.333	0.003	\$666.8
22	Hi	0.300	2	0.300	0.2	0.300	0	0.333	0	0.333	0.003	\$666.8
23	Hi	0.300	2	0.300	0.2	0.300	0	0.333	0	0.333	0.003	\$666.8
24	Hi	0.300	2	0.300	0.2	0.300	0	0.333	0	0.333	0.003	\$666.8
25	Hi	0.300	2	0.300	0.2	0.300	0	0.333	0	0.333	0.003	\$666.8
26	Hi	0.300	2	0.300	0.2	0.300	0	0.333	0	0.333	0.003	\$666.8
27	Hi	0.300	2	0.300	0.2	0.300	0	0.333	0	0.333	0.003	\$666.8
28	Hi	0.300	2	0.300	0.2	0.300	0	0.333	0	0.333	0.003	\$666.8
29	Hi	0.300	2	0.300	0.2	0.300	0	0.333	0	0.333	0.003	\$666.8
30	Hi	0.300	2	0.300	0.2	0.300	0	0.333	0	0.333	0.003	\$666.8
31	Hi	0.300	2	0.300	0.2	0.300	0	0.333	0	0.333	0.003	\$666.8

Analytical Summary



One-Page Summary

